

Adeola Oduneye
48 Wigan Road
Atherton
Manchester
Lancashire
M46 0JQ

Get in touch with us

 eonnex.com/contact
 hi@eonnex.com

Your account number: A-164822B0

Bill reference: 214462544

Date: 27 December 2024



Your energy account.

48 Wigan Road, Atherton, Manchester, Lancashire, M46 0JQ

25 Nov 2024 - 26 Dec 2024

We have charged you (VAT is included)

Gas (estimated)	25 Nov 2024 - 25 Dec 2024	£29.02 DR
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On 26 Dec 2024 your new balance was	£29.02 DR
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As you have no Direct Debit in place, your balance is due for payment in 7 days. Ways to pay are shown at the end of this bill.

Switch to Direct Debit and you'll get cheaper prices. It's easy to set one up anytime in your online account at eonnex.com/login.

Your estimated cost for the year.

£251.73 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual bills will vary depending on your usage and tariff selection. More information about your current tariff is over the page.

Could you save money and pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **gas** (on meter point 1463311802)

Our **cheapest similar tariff** is **Next Flex** - you could save **£22.57** a year by switching to this.

Our **cheapest tariff overall** is **Next Fixed 12m v40** - you could save **£31.90** a year by switching to this.

Paying by Direct Debit is cheaper than if you pay when you get your bill. For our cheapest tariffs you may need to change your meter or the way you pay.

Your charges in detail.

 **Gas** Meter point reference 1463311802

Supply address:

48 Wigan Road, Atherton, Manchester, Lancashire, M46 0JQ

Next Flex (25th November 2024 - 25th December 2024)

Gas charges for meter E6P20283572300		
25 Nov 2024	93.9	Estimated reading
26 Dec 2024	118.2	Estimated reading
Consumption	24.2	Units (m ³)
Energy used*	274.1 kWh	@ 6.172p/kWh
Standing charge	31 days @ 34.589p/day	£10.72
Subtotal of charges before VAT		£27.64
VAT @ 5%		£1.38
Total gas charges		£29.02

Your gas tariff.

Prices don't include VAT unless stated.

 **Gas**

Tariff name	Next Flex
Product type	Variable
Payment method	Non-Direct Debit
Unit rate	6.172p/kWh
Standing charge	34.589p/day (£126.25/year)
Price guaranteed until	Not applicable
Early exit fee	None
Estimated annual usage*	1839 kWh

* Your energy usage is calculated from your gas consumption using a standard industry formula:

Unit consumed (cubic metres)

× Volume correction (for temperature & pressure)

× Calorific value (energy in each m³ of gas)

÷ 3.6 (convert from joules)

For you:

$24.2 \times 1.02264 \times 39.8^{\dagger} \div 3.6 = 274.1$

[†]Average calorific value shown to one decimal place



Total charges before VAT	£27.64
Total VAT	£1.38
Total charges for bill	£29.02

We're here for you.

We welcome any questions and feedback, and are here to help you any way we can. Get in touch however suits you best:

 **Email:** hi@eonnex.com

 **Community:** community.eonnex.com

 **Phone:** 0808 501 5200

Speech or hearing impaired customers can put 18001 in front of our phone number to use Relay UK at no extra cost.

 **Post:** Trinity House, 2 Burton Street, Nottingham NG14 BX

Ways to pay.



Direct Debit

Paying by monthly Direct Debit helps you to keep on top of your energy payments. It's easy to set one up in your online account – or just have your bank account details ready when you get in touch and we'll sort it out.



Bank transfer

Pay us directly from your bank account. Our bank details:

Your payment reference: A-164822B0

E.ON Next bank account number: 70257647

Sort code: 60 80 09



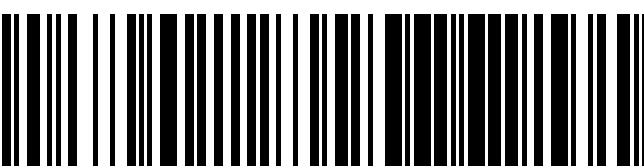
Credit or debit card

Make a one off payment online 24/7 at eonnex.com or over the phone. You can also pay by debit card at your local PayPoint, Payzone or Post Office with the barcode below.



Cash

You can pay by cash at your local PayPoint, Payzone or Post Office when you show the barcode below, so we know to add the money to your account.



By post

Make your cheque payable to E.ON Next and write your E.ON Next account number (A-164822B0) on the back then post it to E.ON Next, PO Box 10909, Nottingham, NG19 NJ. Please don't send us cash through the post.



Help and support.

We'll work with you if you're struggling to pay your energy bills. Visit

eonnex.com/paymenthelp for help and support or get in touch with us. There are also some independent help and support options for you:

- **StepChange** offer independent debt help and advice at stepchange.org or call them on 0800 138 1111.
- **Citizens Advice** and **Citizens Advice Scotland** are the official source of free and independent energy advice and support at citizensadvice.org.uk/energy or call them on 0808 223 1133.
- If you're worried about how money can impact your mental health, talk to our charity partner **Mind** at mind.org.uk or call them on 0300 123 3393.

Extra help for those who need it.

If someone in your home needs extra support because of a disability or long-term illness, or if there are people of pensionable age or children in your household - please let us know and we'll see what we can do to help.

You can sign up, update your current info or find out more about our Priority Services Register at eonnex.com/psr. Or get in touch and we'll sort this for you.

If you're not happy, we're not happy.

Why? Because giving you the very best service we can is important to us. If something's not quite right, please tell us using the contact details opposite so we can fix it for you.

On the rare occasion we can't find a solution that works, we'll send you our final offer of resolution, which you can take to the Energy Ombudsman. You can get in touch with them at energyombudsman.org, by phone on 0330 440 1624, or by post at Energy Ombudsman, PO Box 966, Warrington, WA4 9DF.

Visit eonnex.com/unhappy for our complaints handling procedure or get in touch.

How much energy did you use?



Your average gas usage during this bill period was **8.84 kWh/day**.

Looking for energy saving tips? Head over to eonnext.com/energyefficiency to see the tried-and-trusted tips that work for us.

What to do in an emergency.

If you're experiencing a power cut:

- If your meter is sparking or on fire: **999**
- For help and advice visit: **powercut105.com**
- Help or advice from your local network operator: **105**

If you smell gas or suspect a leak:

- National Gas Emergency Line: **0800 111999**

Visit eonnext.com/emergencies for more info on what to do in an emergency.

Fuel mix.

This shows the fuel sources of the electricity we supply for both our domestic and business customers (we've also included the UK national average for comparison).

Visit eonnext.com/fuel-mix for more information.

1/4/23-31/3/24	Coal	Gas	Nuclear	Renewable	Other	Total
E.ON Next%	2.1	9.9	1.5	85.5	1.0	100
UK national average %	6.3	35.0	12.7	43.2	2.8	100