

Samr Tamar-Agha
62 Renshaw Drive
Bury
Lancashire
BL9 7NJ

Your Account Number: A-C59D5293
Bill Reference: 315821026 (14th June 2025)

Your estimated annual cost

£909.34 a year for electricity

£1,042.33 a year for gas

This is an estimate based on your expected annual energy usage, and your current tariff rates, charges and discounts, including VAT. Actual billings will vary depending on your usage and tariff selection. More information about your current tariff can be found overleaf.

Could you pay less?

Remember - it might be worth thinking about switching your tariff or supplier.

For your **electricity** (on meter point 1610028918963) Good news, you're already on our cheapest tariff. We'll let you know if this changes. You may save a few pounds by switching to Smart Pay-As-You-Go. Contact our team to see if this would suit your circumstances.

For your **gas** (on meter point 5000131707)

You could **save £20.61 a year** by switching to Octopus 12M Fixed. It may involve changing how you pay or your meter setup - contact our team to find out more. You may save a few pounds by switching to Smart Pay-As-You-Go. Contact our team to see if this would suit your circumstances.

Emergency numbers

Smell gas? Call **0800 111 999**

Power cut? Call **105** to get help

Your Electricity Distributor is: Electricity North West Limited (105)

Your energy account

14th May 2025 - 13th June 2025

On 14th May 2025 your previous balance was -£428.78

1. We have charged you

Based on your meter readings. VAT included.

Electricity	13th May 2025 - 12th June 2025	- £69.31
Gas	13th May 2025 - 12th June 2025	- £22.33

2. You have paid

Direct Debit collection - 2nd June 2025	+ £222.97
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On 13th June 2025 your new balance is -£297.45

Your Charges In Detail



Electricity Supply number **S** 1 801 511
1610028918963

Supply Address: 62 Renshaw Drive, Bury, Lancashire, BL9 7NJ
Postcode area alpha identifier: K

Octopus 12M Fixed (13th May 2025 - 12th June 2025)

Energy Charges for Meter 21E5094715

13th May 2025	8063.0 Smart meter reading	
13th Jun 2025	8280.7 Smart meter reading	
Energy Used	217.7 kWh @ 23.55p/kWh	£51.25
Standing Charge	31 days @ 47.60p/day	£14.76

Subtotal of charges before VAT £66.01

VAT @ 5.00% £3.30

Total Electricity Charges £69.31

About Your Tariff

Prices do not include VAT unless otherwise noted.

Electricity

Tariff Name	Octopus 12M Fixed November 2024 v3
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	23.55p/kWh
Standing Charge	47.60p/day (£173.75/year)
Price Guaranteed Until	12 Dec. 2025
Early Exit Fee	None
Estimated Annual Usage	2940.2 kWh



Gas Meter Point Reference: 5000131707

Supply Address: 62 Renshaw Drive, Bury, Lancashire, BL9 7NJ

Octopus 12M Fixed (13th May 2025 - 12th June 2025)

Energy Charges for Meter E6E01685422110

13th May 2025	3090.5 Smart meter reading	
13th June 2025	3109.9 Smart meter reading	
Consumption	19.4 Units (m ³)	
Energy Used*	220.4 kWh @ 5.67p/kWh	£12.50
Standing Charge	31 days @ 28.29p/day	£8.77

Subtotal of charges before VAT £21.27

VAT @ 5.00% £1.06

Total Gas Charges £22.33



Total charges for bill £91.64

About Your Tariff

Prices do not include VAT unless otherwise noted.

Gas

Tariff Name	Octopus 12M Fixed November 2024 v3
Product Type	Fixed
Payment Method	Direct Debit
Unit Rate	5.67p/kWh
Standing Charge	28.29p/day (£103.27/year)
Price Guaranteed Until	12 Dec. 2025
Early Exit Fee	None
Estimated Annual Usage*	15678 kWh

* Your energy usage is calculated from your gas consumption using a standard industry formula:

Units Consumed (Cubic Metres)

× Volume Correction (for temperature & pressure)

× Calorific Value (energy in each m³ of gas)

÷ 3.6 (convert from joules)

≈ Usage (in kWh)

For you:

$19.4 \times 1.02264 \times 39.9^\dagger \div 3.6 = 220.4$

† Average calorific value shown to one decimal place



Octopus Energy Limited

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Registered Office

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Registered in England & Wales No. 09263424

VAT Number: 358672751

Contacting us

Contact us by email and get a response within hours. Of course, if you need to you can also get a hold of us on the phone, or even by post.

Email: hello@octopus.energy

Phone: 0808 164 1088

Trading office: UK House, 5th floor, 164-182 Oxford Street, London, W1D 1NN

Please don't hesitate to contact us if you've any questions, comments, or complaints.

How much did you use?

Your average electricity usage during this bill period was 7.02 kWh/day.

Your average gas usage during this bill period was 7.11 kWh/day.

Please visit our website for advice on how to save energy in your home.

Our approach to green energy

For more information about the sources of our electricity, and our approach to renewable energy, visit octo.ps/fuel-mix

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Advice and complaints

Contact Citizens Advice if you need help with an energy problem - for example with your bills or meters, or if you're struggling to pay for the energy you use. They're the official source of free and independent energy advice and support.

Go to: citizensadvice.org.uk/energy or call their consumer service on 0808 223 1133 Mon to Fri, 9am-5pm

Or, if you live in Scotland, you can contact energyadvice.scot for independent help.

Go to: energyadvice.scot/email-us, or call their customer service on 0808 196 8660 Monday to Friday, 9am to 5pm.

If you feel that our service has not met your expectations, please get in touch so we can put things right:

First: Contact our team.

Then: If an advisor is not able to resolve your query, you can ask for it to be escalated to a specialist or team leader as appropriate.

Finally: If you're still not happy with our decision, you can contact our Operations Manager for an independent review, and you will receive a reply within 5 working days.

If you have followed the above steps, but your complaint remains unresolved after 8 weeks you can contact the Energy Ombudsman on 0330 440 1624 or at www.energyombudsman.org. This is a free and independent service whose decisions we must abide by.

You can read our complaints policy on our website.